

# Meeting Unique FMIT Member Needs

# simpliCity

Complex Needs | Simple Solutions

powered by Synergy<sup>ID</sup>

## simpliCity<sup>SM</sup> Helps FMIT Members Face Challenges

Members of the Florida Municipal Insurance Trust ("Members") face unique challenges when managing property insurance claims, tracking uncovered losses, overseeing projects, coordinating vendor services and keeping accurate schedules of value (SOV). These challenges are even more magnified during post-disaster recovery events.

Members require a cost-effective solution that: **1) minimizes financial risk, 2) simplifies claims management, 3) tracks project data and 4) leverages a qualified Emergency Response Vendor Network for preferred pricing and quality services.**

simpliCity<sup>SM</sup> meets these needs by providing a single solution that helps Members better identify and manage risk, claims, projects, schedules of value, vendors and more.

## simpliCity<sup>SM</sup> Reduces Member Risk

Current research indicates that **over 90% of Members operate with inaccurate schedules of value**; either from understated or outdated appraisals, missed assets and/or incomplete assessments. As a result, Members are exposed to added risk and increased financial exposure that far exceeds their current reserves.

simpliCity<sup>SM</sup> reduces this risk by helping Members: 1) correctly assess & appraise assets, 2) identify discrepancies between appraised and covered values, 3) list uncovered assets ensuring a complete asset list, 4) view reports showing Member assumed risk based upon coverage selections and more. simpliCity<sup>SM</sup> empowers Members to reduce risk.

## simpliCity<sup>SM</sup> Simplifies Claims Management

simpliCity<sup>SM</sup> makes it simple for Members to submit a claim to FLC Insurance & Financial Services. In under 3 minutes, Members can make a complete claim submission that links the affected asset values, including: current asset valuation, applicable policy coverage, associated documents, pre- & post-loss photos and other important information.

Automated alert notifications sent to the Member and FLC claims personnel ensure communication throughout the claim review process.

## simpliCity<sup>SM</sup> Tracks Member Projects

simpliCity<sup>SM</sup> allows Members to track projects for both covered and uncovered losses, capital improvement, maintenance and more. It also allows other project personnel, such as program managers and vendors to post status reports, notes, tasks, documents and more as the project occurs. Standard and custom reporting allow city personnel to view important project information quickly and easily.

## simpliCity<sup>SM</sup> Leverages Qualified Vendor Network

simpliCity<sup>SM</sup> allows a Member to use their current vendors as well as select qualified **Emergency Recovery Vendors**, which have been prescreened to ensure they meet FMIT & Member requirements. This allows Members to access high quality products & services and reduce potential liability.

## simpliCity<sup>SM</sup>: One Solution Exclusive to FMIT Members

simpliCity<sup>SM</sup> is exclusive to FMIT Members & helps better mitigate risk, manage claims, track projects, save time, reduce risk and access qualified **Emergency Recovery Vendors**.

Visit [www.simplicityfl.com](http://www.simplicityfl.com) to activate simpliCity<sup>SM</sup> for **FREE**.

## simpliCity<sup>SM</sup> Key Features:

- ▶ Access FMIT Insurance Policy Data (Schedule of Values)
- ▶ Manage Claims Submittals & Reporting Process
- ▶ Track Projects (Scope, Tasks, Documents, Invoices)
- ▶ Generate Revenue for Unused Assets using MMAP
- ▶ Submit & Track Solicitations (RFPs, RFQs, etc...)
- ▶ Leverage Discounted Pricing with Certified Vendors
- ▶ Member "Question & Answer" Web Forum
- ▶ Secure, Online 24/7/365 Access
- ▶ FREE Activation at <http://www.simplicityfl.com>

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## Your FMIT Policy Data at Your Fingertips

simpliCity by SynergyID									
Claims Questions: (407) 367-1753 www.insurance.flcities.com Technical Support: 888.852.4485									
simpliCity ACCOUNTS CLAIMS PROJECTS SOV-LOCATIONS SOV-ASSETS SOV-EQUIPMENT SOLICITATIONS VENDORS, etc.									
Zone	Location	Location Number	Asset Name	Asset Number	Description	Asset Map	Building Value	Contents Value	
My City Locations									32 Assets
NEW EDIT VIEW	Coastal	Water Plant Campus	01	Water Plant Control Building	1	Water Plant main bldg with control center.	Google Map	\$2,952,030.00	\$2,030.00
NEW EDIT VIEW	Coastal	Water Plant Campus	01	1 Clarifiers/Accelerators 8 million Gal	7	Clarifier/Accelerator for main water plant.	Google Map	\$1,500,000.00	\$0.00
NEW EDIT VIEW	Coastal	Fire Station 1 (Station 41)	03	Fire Station 41 Main Building	1	Main fire building with 2 engines, houses 10 ppl	Google Map	\$1,157,064.00	\$791,320.00
NEW EDIT VIEW	Coastal	Fire Station 1 (Station 41)	03	Fencing	2	6ft 11 gauge Chain link fence with security & Auto Slide Gate	Google Map	\$16,744.00	\$0.00

simpliCity<sup>SM</sup> subscriptions come with FREE import of a city's Schedule of Values with all critical information in one place. Members can now add & modify both covered and uncovered assets, run risk exposure reports as well as link assets to claims & projects.

## Track & Organize Solicitations, RFPs & More

simpliCity by SynergyID									
Claims Questions: (407) 367-1753 www.insurance.flcities.com Technical Support: 888.852.4485									
Customize Recent Find Help									
simpliCity ACCOUNTS CLAIMS PROJECTS SOV-LOCATIONS SOV-ASSETS SOV-EQUIPMENT SOLICITATIONS VENDORS, etc.									
City		Submit Now		Submittal Date					
City of Tamarac - 7525 NW 88th Ave		7/23-2009		07-23-2009					
Title		Solicitation Number							
Property & Casualty Insurance		1001							
Category		Type							
Insurance Services		RFP							
Published Date		Due Date							
07-17-2009		08-14-2009							
Description									
Insurance Services for Scheduled Property/Buildings									
Submission Requirements									

simpliCity<sup>SM</sup> Solicitation Manager removes the headaches of solicitations by allowing Members to create, track and manage solicitations. Include information such as: Solicitation Number, Category, Published and Due Dates, Special Submission Requirements, etc... Automatic alerts notify linked vendors of the solicitation and communications functions allow for solicitation questions and answers.

## Find Emergency Recover Vendors in One-Click!

by Synergy<sup>ID</sup>

Claims Questions: (407) 367-1753

www.insurance.flcities.com

Technical Support: 888.852.4485

ACCOUNTS

CLAIMS

PROJECTS

SOV-LOCATIONS

SOV-ASSETS

SOV - EQUIPMENT

SOLICITATIONS

VENDORS, etc.

Vendors

Add Preferred Vendor

FULL REPORT

GRID EDIT

EMAIL

PRINT

OTHER ▾

Results 1 to 7 (out of 7)

Project Management

1 Vendor

NEW

Synergy Recovery Resources

Michael Matheny

(888) 580-7080

Project Management

★★★★★

Tier 2

Mechanical Services

1 Vendor

NEW

Advance Air Inc

Michael McHale

(954) 971-5801 x138

Mechanical Services

★★★★★

Tier 1

General Building

2 Vendors

Searching the phonebook is over with one-click access to qualified **Emergency Recovery Vendors**. Members can access information, such as pricing, payment, insurance and license information along with vendor quality ratings input by other Members.

## Easily Submit & Manage Claims

simpliCity by SynergyID													
Claims Questions: (407) 367-1753 www.insurance.flcities.com Technical Support: 888.852.4485													
simpliCity ACCOUNTS CLAIMS PROJECTS SOV-LOCATIONS SOV-ASSETS SOV-EQUIPMENT SOLICITATIONS VENDORS, etc.													
Claim Information													
Claim Title/Brief Description			Location Associated with Claim			Location Link							
Public Works Storage Building			Public Works Equipment Storage			Public Works Equipment Storage							
Claim Status			Claim Type			Claim Submittal Date							
Claim Approved			Hurricane			06-13-2009 04:16 PM							
Claim Reviewed By			Claim Review Date										
Tanya, Tony			07-23-2009 12:00 AM										
File Number (if applicable)			Claim Approved/Disapproved Date										
FMIT123546			07-23-2009 9:59 PM										
Insurance Coverage													
Account - Policy Type		Schedule of Value		Windstorm Modifier		Windstorm Deductible		Property Casualty Deductible					
Co-Insurance (80%)		230,500.00		5%		\$11,525		\$25,000.00					
Loss Information													
Loss Date			Loss Cause/Origin										
08-14-2008			Windstorm										

With simpliCity<sup>SM</sup> it takes less than 3 minutes to file a claim that is comprehensive and gives FLC Insurance & Financial Services what they need to begin the review process. Updates are sent via email to notify the Member of claim submittal and review milestones.

## Project Manager - Keep a Virtual File Cabinet

simpliCity by SynergyID																	
Claims Questions: (407) 367-1753 www.insurance.flcities.com Technical Support: 888.852.4485																	
simpliCity ACCOUNTS CLAIMS PROJECTS SOV-LOCATIONS SOV-ASSETS SOV-EQUIPMENT SOLICITATIONS VENDORS, etc.																	
Project																	
Is Project Related to Insurance Claim?			Related Claim														
Yes			FMIT123546 - Public Works Storage Building														
Project Title			Project Number			Project Type											
Public Works Equipment Storage			314324325			Insurance Claim											
Classification - Project			Classification Claim Number														
Non-Utility																	
Claim Classification			Storm Classification														
Storm			Windstorm														
Project Values:																	
Estimated Project Value		Estimated Value Description															
234,386.72		Estimate															
Estimated Contract Value		Contract Type															
234,386.72		Claims Rep															
Project Approval		Project Approved/Declined By		Project Approval Date													
Approved		David Smith		08-01-2009 12:00 AM													
Scope of Work																	
Add Task																	
FULL REPORT   GRID EDIT   EMAIL   PRINT   OTHER																	
Results 1 to 6 (out of 6)																	
	Vendor	Category	Task Description	Status	Approved/Declined Date												
NEW EDIT VIEW	Advanced Air	Mechanical	Vents/Fans	Approved - Pending Start Date	05-12-2009												
NEW EDIT VIEW	City of	Site/Civil Work	Out-of-Pocket Project Expense	Declined	09-10-2007												
# of Approved Tasks		# of Declined Tasks		# of Pending Approval Tasks													
4		2		0													
Project Documents																	
Add Document																	
FULL REPORT   GRID EDIT   EMAIL   PRINT   OTHER																	
Results 1 to 1 (out of 1)																	
	Description	Document Type	Document	Document Link													
NEW EDIT VIEW	Engineering SA Contract	Contract															

Manage all of the tasks, documents, notes and information involved with any type of project, even if they are not related to a claim. Eliminate the need for filing boxes full of paper and store everything in simpliCity<sup>SM</sup>. All documents are encrypted and backed up on a daily basis to ensure you never lose a crucial piece of information.